## MACFAST

Igniting wisdom since 2001

## Student Satisfaction Survey

Key Indicator- 2.7.1
Under Criterion II of Teaching - Learning and Evaluation
Analysis for the academic year 2021-22

| Confirming that this is the first and only time you answer this <br> survey |  |  |  |  |  |  |
| :--- | ---: | ---: | :---: | :---: | :---: | :---: |
|  | Frequency | Percent |  |  |  |  |
| Yes | 337 | 100 |  |  |  |  |
| No | 0 | 0 |  |  |  |  |
| Total | 100 | 100 |  |  |  |  |


| Age |  |  |  |
| ---: | ---: | ---: | :---: |
| Age | Frequency | Percent |  |
| 21 | 48 | 14.24 |  |
| 22 | 111 | 32.93 |  |
| 23 | 97 | 28.78 |  |
| 24 | 59 | 17.50 |  |
| 25 | 15 | 4.45 |  |
| 26 | 5 | 1.48 |  |
| 28 | 1 | 0.29 |  |
| Total | 1 | 0.29 |  |
|  | 39 |  |  |


| Gender |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Female | 233 | 69.13 |  |
| Male | 104 | 30.86 |  |
| Total | 337 | 100 |  |


| Degree Program pursuing |  |  |  |
| :--- | ---: | ---: | ---: |
| Level | Frequency | Percent |  |
| Masters's | 337 |  | 100 |


| Subject Area Pursuing |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Professional | 337 |  |  |


| How much of syllabus was covered in the class |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Below 30\% | 28 | 8.30 |
| $30-54 \%$ | 28 | 8.30 |
| $55-69 \%$ | 62 | 18.39 |
| $70-84 \%$ | 90 | 26.70 |
| $85-100 \%$ | 129 | 38.27 |
| Total | 337 | 100 |


| How well did the teachers prepare for the class |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Won't teach at all | 28 | 8.30 |
| Indifferently | 28 | 8.30 |
| Poorly | 62 | 18.39 |
| Satisfactorily | 90 | 26.70 |
| Thoroughly | 129 | 38.27 |
| Total | 337 | 100 |


| How well the teachers able to communicate |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Very poor <br> communication | 9 | 2.67 |
| Generally ineffective | 1 | 0.29 |
| Just satisfactorily | 3 | 0.89 |
| Sometimes effective | 178 | 52.81 |
| Always effective | 146 | 43.32 |
| Total | 337 | 100 |


| The teachers approach to teaching can be best described as |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Poor | 9 | 2.67 |  |
| Fair | 1 | 0.29 |  |
| Good | 27 | 8.01 |  |
| Very Good | 85 | 25.22 |  |
| Excellent | 215 | 63.79 |  |
| Total | 337 | 100 |  |


| Fairness of internal evaluation process by the teachers |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Unfair | 8 | 2.37 |  |
| Usually unfair | 4 | 1.18 |  |
| Sometimes Unfair | 55 | 16.32 |  |
| Usually Fair | 141 | 41.83 |  |
| Always fair | 129 | 38.27 |  |
| Total | 337 | 100 |  |


| Was your performance in assignments discussed with you? |  |  |
| :--- | ---: | ---: |
| Frequency | Percent | Valid Percent |
| Never | 11 | 3.26 |
| Rarely | 16 | 4.74 |
| Occasionally/ <br> Sometimes | 52 | 15.43 |
| Usually | 138 | 40.94 |


|  |  |  |
| :--- | ---: | ---: |
| Every time | 120 | 35.60 |
| Total | 337 | 100 |


| Institute takes active interest in promoting internship, student <br> exchange, field visit opportunities for students |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Never | 9 | 2.67 |
| Rarely | 11 | 3.26 |
| Sometimes | 24 | 7.12 |
| Often | 100 | 29.67 |
| Regularly | 193 | 57.27 |
| Total | 337 | 100 |


| Teaching and mentoring process facilitates cognitive, social <br> and emotional growth |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Not at all | 10 | 2.96 |
| Marginally | 6 | 1.78 |
| Moderately | 58 | 17.21 |
| Very well | 154 | 45.69 |
| Significantly | 109 | 32.34 |
| Total | 337 | 100 |


| Institution Provides multiple opportunities to learn and grow |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Strongly Degree | 8 | 2.37 |
| Disagree | 1 | 0.29 |
| Neutral | 21 | 6.23 |
| Agree | 146 | 43.32 |
| Strongly Agree | 161 | 47.77 |
| Total | 337 | 100 |


| Teachers inform you about your expected competencies, <br> course outcomes and programme outcomes |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Never | 8 | 2.37 |  |
| Rarely | 6 | 1.78 |  |
| Occasionally/ <br> Sometimes | 35 | 10.38 |  |
| Usually | 129 | 38.27 |  |
| Every time | 159 | 47.18 |  |
| Total | 337 | 100 |  |


| Mentor does a necessary follow-up with an assigned task to <br> you |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | :---: | :---: | :---: |
|  | Frequency | Percent |  |  |  |  |


|  |  |  |
| :--- | ---: | ---: |
| Occasionally/ <br> Sometimes | 45 | 13.35 |
| Usually | 149 | 44.21 |
| Every time | 110 | 32.64 |
| Total | 337 | 100 |


| Teachers illustrate the concepts through examples and <br> applications |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Never | 8 | 2.37 |  |
| Rarely | 1 | 0.29 |  |
| Occasionally/ <br> Sometimes | 20 | 5.93 |  |
| Usually | 137 | 40.65 |  |
| Every time | 171 | 50.74 |  |
| Total | 337 | 100 |  |


| Teachers identify my strengths and encourage you with <br> providing right level of challenges |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Unable to | 13 | 3.85 |  |
| Slightly | 14 | 4.15 |  |
| Partially | 36 | 10.68 |  |
| Reasonably | 147 | 43.62 |  |
| Fully | 127 | 37.68 |  |


|  |  |  |
| :--- | ---: | ---: |
| Total | 337 | 100 |


\left.| Teachers are able to identify my weakness and help me to |  |
| :--- | ---: | ---: |
| overcome them |  |$\right]$|  | Frequency |
| ---: | ---: |
| Never | 13 |


| Institution makes effort to engage students in monitoring, <br> review and continuous quality improvement of teaching <br> learning process |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Strongly Degree | 9 | 2.67 |
| Disagree | 3 | 0.89 |
| Neutral | 26 | 7.71 |
| Agree | 177 | 52.52 |
| Strongly Agree | 122 | 36.20 |
| Total | 337 | 100 |


| Institute $/$ teachers use student centric methods, such as <br> experiential learning, participative learning and problem <br> solving methodologies for enhancing learning experience |  |  |  |
| :--- | ---: | ---: | :---: |
|  | Frequency | Percent |  |
| Not at all | 9 | 2.67 |  |
| Very Little | 6 | 1.78 |  |
| Some what | 36 | 10.68 |  |
| Moderate | 154 | 45.69 |  |
| To a great extent | 132 | 39.16 |  |
| Total | 337 | 100 |  |


| Teachers encourage you to participate in extracurricular <br> activities |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Strongly Degree | 10 | 2.96 |
| Disagree | 2 | 0.59 |
| Neutral | 41 | 12.16 |
| Agree | 131 | 38.87 |
| Strongly Agree | 153 | 45.40 |
| Total | 337 | 100 |


| Efforts are made by the institutel Teachers to inculcate soft skills, life-skills and employability skills to make you ready for the world of work |  |  |
| :---: | :---: | :---: |
|  | Frequency | Percent |
| Not at all | 8 | 2.37 |
| Very Little | 7 | 2.07 |
| Some what | 21 | 6.23 |
| Moderate | 154 | 45.69 |
| To a great extent | 147 | 43.62 |
| Total | 337 | 100 |


| Percentage of teacher use ICT tools such as LCD <br> projector/multimedia etc while teaching |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Below 29\% | 9 | 2.67 |
| $30-49 \%$ | 9 | 2.67 |
| $50-69 \%$ | 49 | 14.54 |
| $70-89 \%$ | 103 | 30.56 |
| Above 90\% | 167 | 49.55 |
| Total | 337 | 100 |


| Overall Quality of Teaching Learning Process in my institute is <br> very good |  |  |
| :--- | ---: | ---: |
|  | Frequency | Percent |
| Disagree | 9 | 2.67 |
| Some what agree | 2 | 0.59 |
| Neutral | 20 | 5.93 |
| Agree | 165 | 48.96 |
| Stringly agree | 141 | 41.83 |
| Total | 337 | 100 |


| Descriptive Statistics |  |  |
| :--- | ---: | ---: |
|  | Population | Mean |
| How much of syllabus <br> was covered in the <br> class | 337 |  |
| How well did the <br> teachers prepare for <br> the class | 337 | 2.78 |
| How well the <br> teachers able to <br> communicate | 337 |  |
| The teachers <br> approach to teaching <br> can be best described <br> as | 337 | 3.33 |
| Fairness of internal <br> evaluation process by <br> the teachers | 337 | 3.47 |
| Performance in <br> assignments |  | 3.12 |


| discussed with you |  |  |
| :---: | :---: | :---: |
| Institute takes active interest in promoting internship, student exchange, field visit opportunities for students | 337 | 3.24 |
| Teaching and mentoring process facilitates cognitive, social and emotional growth | 337 | 3.00 |
| Institution Provides multiple opportunities to learn and grow | 337 | 3.35 |
| Teachers inform you about your expected competencies, course outcomes and programme outcomes | 337 | 3.02 |
| Mentor does a necessary follow-up with an assigned task to you | 337 | 3.33 |
| Teachers illustrate the concepts through examples and applications | 337 | 3.26 |
| Teachers identify my strengths and encourage you with providing right level of challenges | 337 | 2.95 |
| Teachers are able to identify my weakness and help me to overcome them | 337 | 3.37 |
| Institution makes | 337 | 3.35608308605341 |


| effort to engage <br> students in <br> monitoring, review <br> and continuous <br> quality improvement <br> of teaching learning <br> process |  |  |
| :--- | :--- | :--- |
| institute / teachers <br> use student centric |  |  |
| methods, such as <br> experiential learning, <br> participative learning <br> and problem solving <br> methodologies for <br> enhancing learning <br> experience |  |  |
| Teachers encourage <br> you to participate in <br> extracurricular <br> activities |  |  |
| Efforts are made by <br> the institute/ Teachers |  |  |
| to inculcate soft skills, <br> life skills and <br> employability skills to <br> make you ready for <br> the world of work | 337 |  |
| percentage of teacher <br> use ICT tools such as <br> LCD <br> projector/multimedia <br> etc. while teaching | 337 |  |
| Overall Quality of <br> Teaching Learning <br> Process in my <br> institute is very good |  |  |
| Overall Satisfaction |  |  |

